



# New Park Manor

NEW FOREST

## Frequently Asked Questions

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### What are your check-in and check-out times?

Check-in time is from 3pm and check-out is at 11am, but you are welcome to use the hotel facilities either side of these times.

### What leisure facilities do you have?

The spa at New Park Manor has a 16-metre swimming pool, a hot tub with views, thermal rooms, experience shower and four treatment rooms.

### What activities are there for children at New Park Manor?

In our garden you'll find a football pitch, swings, a climbing frame and some outdoor toys. We can set up a badminton net if you'd like a game. Inside, we've got a cinema room with a range of DVDs, plus table football and loads of books. Our Ofsted-registered crèche is the perfect playground for toddlers, with toys, art equipment and dressing-up clothes, as well as guinea pigs to pet. You can also borrow wellies and umbrellas for rainy-day adventures, and, if you're heading for the coast, come grab some crab bait from reception.

### How does your baby-listening facility work?

Pop down to reception and we will provide you with a video monitor to plug into your room before you settle down your little one. We'll then give you a handset so that you can keep an eye on them while you're away. Babysitting can be booked in advance at a cost £12.50 per hour (minimum 2hrs) for a single child and £15 per hour (minimum 2hrs) for two children. Full payment due if cancelled within 2hrs.

### Is there a saving when booking dinner in advance?

There is a saving by booking dinner in advance. When booking on a dinner, bed and breakfast you will pay £65 per night for two adults and we'll give you £75 back to spend on the menu.

### What are your meal times for families?

High Tea: an earlier meal from 5pm-6pm.  
Family Dining: from 6pm-7pm.

### Does your swimming pool have restrictions for children?

There is no restriction for children swimming in the pool, but they do need to be accompanied by an adult at all times. The swimming pool is open from 7am-9pm Monday to Friday and until 8pm on weekends.

### What are the crèche timings for supervised sessions?

Our supervised sessions run from 10am-12pm and 3pm-5pm.

### Do you accept dogs?

We welcome the whole family and we accept well behaved dogs at a charge of £15 per night. Your four-legged friend will receive dog bowls and a dog bed in the room on arrival.

### What do you provide in your rooms for children?

No need to bring extra luggage, we have all these items covered:

- Cot
- Nappy bin
- Nappy-changing mat
- Mini cooler
- Potty
- Bathroom step
- Baby bath
- Kids' toilet seat
- Bed guards
- High chairs

### Do you offer parking?

We have complimentary parking at the hotel.