



# New Park Manor

NEW FOREST

## Frequently Asked Questions

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### **What are your check in and check out times?**

Check in time is from 3pm and check out is at 11am although you are welcome to use the hotel facilities either side of these times.

### **What leisure Facilities do you have?**

The spa at New Park Manor has a 16 metre swimming pool, hot tub with views, Thermal Rooms, experience shower and four treatment rooms.

### **What activities are there for children to do at New Park Manor?**

In our garden you'll find a football pitch, swings, a climbing frame and some outdoor toys. There are also chickens roaming around and we can set up a badminton net if you'd like a game. Inside, we've got a cinema room with a range of DVDs, plus table football and loads of books. Our Ofsted-registered crèche is the perfect playground for toddlers, with toys, art equipment and dressing-up clothes, as well as guinea pigs to pet. You can also borrow wellies and umbrellas for rainy-day adventures, and, if you're heading for the coast, come grab some crab bait from reception.

### **How does your baby-listening facility work?**

Simply works like a monitor, switch it on in your bedroom this activates the system and reception will listen in and alert you should your children wake up. Full instructions given upon check-in. Baby sitting can be booked in advance at a cost of £10.00 per hour.

### **Is there a saving of booking dinner in advance?**

There is a saving by booking dinner in advance, When booking on a dinner, bed and breakfast you will pay £60.00 per night for two adults and we give you £70.00 back to spend on the menu.

### **What are your meal times for families?**

High Tea – an earlier meal from 5pm-6pm or family dining from 6pm-7pm.

### **Does your swimming pool have restrictions for children?**

There is no restriction for children swimming in the pool they do just need to be accompanied by an adult at all times. The swimming pool is open from 7am-9pm Monday to Friday and until 8pm at weekend.

### **What are the crèche timings for supervised sessions?**

Our supervised sessions run from 10am-12pm and 3pm-5pm.

### **Do you accept dogs?**

We welcome the whole family, we accept well behaved dogs at a charge of £15 per night. Your four legged friend will receive dog bowls and dog bed in the room on arrival.

### **What do you provide in your rooms for Children?**

No need to bring extra luggage, we have it covered with all these items that can be provided:

- Cot
- Nappy bin
- Nappy changing mat
- Mini cooler
- Potty
- Bathroom step
- Baby bath
- Kids toilet seat
- Bed guards
- High chairs

### **Do you offer Parking?**

We offer complimentary parking at the hotel.