

# New Park Manor\*

## Frequently Asked Questions

### What are your check in and check out times?

Check in time is from 3pm and check out is at 11am although you are welcome to use the hotel facilities either side of these times.

### What leisure Facilities do you have?

The spa at New Park Manor has a 16 metre swimming pool, hot tub with views, Thermal Rooms, experience shower and four treatment rooms.

### What activities are there for children to do at New Park Manor?

In our garden you'll find a football pitch, swings, a climbing frame and some outdoor toys. There are also chickens roaming around and we can set up a badminton net if you'd like a game. Inside, we've got a cinema room with a range of DVDs, plus table football and loads of books. Our Ofsted-registered crèche is the perfect playground for toddlers, with toys, art equipment and dressing-up clothes, as well as guinea pigs to pet. You can also borrow wellies and umbrellas for rainy-day adventures, and, if you're heading for the coast, come grab some crab bait from reception.

### How does your baby-listening facility work?

Simply works like a monitor, switch it on in your bedroom this activates the system and reception will listen in and alert you should your children wake up. Full instructions given upon check-in. Baby sitting can be booked in advance at a cost of £10 per hour.

### Is there a saving of booking dinner in advance?

There is a saving by booking dinner in advance, When booking on a dinner, bed and breakfast you will pay £60.00 per night for two adults and we give you £70.00 back to spend on the menu.

### What are your meal times for families?

High Tea – an earlier meal from 5pm-6pm or family dining from 6pm-7pm.

### Does your swimming pool have restrictions for children?

There is no restriction for children swimming in the pool they do just need to be accompanied by an adult at all times. The swimming pool is open from 7am-9pm Monday to Friday and until 8pm at weekend.

### What are the crèche timings for supervised sessions?

Our supervised sessions run from 10am-12pm and 3pm-5pm.

### Do you accept dogs?

We welcome the whole family, we accept well behaved dogs at a charge of £15 per night. Your four legged friend will receive dog bowls and dog bed in the room on arrival.

### What do you provide in your rooms for Children?

No need to bring extra luggage, we have it covered with all these items that can be provided:

- Cot
- Nappy bin
- Nappy changing mat
- Mini cooler
- Potty
- Bathroom step
- Baby bath
- Kids toilet seat
- Bed guards
- High chairs

### Do you offer Parking?

We offer complimentary parking at the hotel.